



Amendment No. 2

May 23, 2016

RFP#2016-277

Alarm Monitoring and Fire Suppression Services

Questions and Answers

1. 1.3.A Specifically lists licensed for 'Security alarm installation' systems. Are you aware that there is a white paper from the AZ ROC that specifically mandates that companies with ONLY a C-16 / Sprinkler only license MAY **NOT** SELL SERVICE MAINTAIN AND OR MONITOR SECURITY ALARM SYSTEMS. We bring this to light as we are aware that companies with ONLY C-16 Sprinkler Licenses will attempt to bid on this RFP in direct violation of AZ ROC Guidelines, a copy is available. Please advise and provide suitable Addendum.

We will not know specific licenses of the companies until proposals are received and evaluated. No addendum will be provided.

2. 1.3.C Requests a Central Station within the Prescott Quad Cities. There is NO UL Listed or FM approved Central Stations as is required for Fire Alarm monitoring within the quad Cities. Please advise and provide suitable Addendum.

The station that is currently being used is located in Phoenix; this requirement will be revised.

3. 3.1.1.H – How will the evaluation committee determine that a responded has trained and certified programmers, we must request that an addendum be issued showing the CURRENT Factory certification for each product for the technicians. This is also a Requirement of NFPA 72, 2013 Edition, to which a copy of the requirement is available. Also please see 3.5.1.A as it is similar.

We will determine at the time of evaluation if the respondent meets the requirements. Please provide all relevant information for your technicians.

4. 3.1.7.C It is a violation of codes and standards for a Properly UL / FM Listed Central Station to use "911" for dispatch. Proper Central Station protocol mandates an agency phone number for proper dispatch as is used by properly licensed and certified Central Stations

We do not use 911 for dispatch.

5. 3.1.7.D By what means will the city review the 'facilities,' especially as again, there are no UL Listed Central Station Facilities in the Quad Cities, as they can as per national codes and standards be located anywhere in the US.

This item will be deleted.



Amendment No. 2

May 23, 2016

RFP#2016-277

Alarm Monitoring and Fire Suppression Services

Questions and Answers

6. 3.1.9.C Time is synchronized via the respective central stations servers, and is not nor ever connected to the city equipment – please issue addendum for this.

There is no connection to the City's equipment but per the requirement it shall be able to synchronize with our equipment. No addendum will be issued.

7. 3.1.9.D NFCA should be corrected to NFPA we believe that this is a Typo

This will be corrected.

8. We find no requirement for technicians to be NICET and or IMSA Certified, yet that is a major requirement for Fire Alarm Service and is also required by NFPA AND City of Prescott Fire Prevention.

Section 5 .A states that industry standards and specifications are required. Please refer to NFPA.org for these requirements. There are several different requirements for this RFP.

9. Section 4 – There is no listing as to Brand, Make and or Model of the equipment in the respective locations, this is necessary to properly provide documentation for certified programmers, field technicians, etc. as is required under other aspects of this RFP

A list will be provided.

10. Entities exist that have vetted and state approved procurement purchase contracts, such as ours, will the city entertain withdrawing the bid for a previously vetted, and reviewed entity capable of providing all the services using open book methods, such as MOHAVE and OR 1GPA. This provides HUGE benefits for the city as the legwork, administration of the bid and review process has been already done.

We are aware of these agencies but will not be withdrawing our solicitation.

11. Can the city provide the current vendor(s) names and the amounts presently spending for services as this is public funding, this should not be an issue.

Yes, there is a Public Record request process through the City Clerk's office.



Amendment No. 2

May 23, 2016

RFP#2016-277

Alarm Monitoring and Fire Suppression Services

Questions and Answers

12. Under the Section 4 Fee Schedule, you request costs for Fire Alarms, and Control Panels? What are you asking for here? If you are requesting annual inspection services as is required per NFPA 72, NFPA 10, NFPA 101, State of Arizona and City of Prescott, a complete inventory of panels, detection devices, notification appliances, remote power supplies, ancillary devices, etc., is required to properly prepare by location annual inspection evaluations.

A list will be provided.

13. Do you require the Central Station to be either FM or UL Listed? We would think so because of the nature of the facilities to be monitored.

Yes.

14. Do you have a List of Manufacturer type of Alarm Control/Communicator Panel for each Site listed?

A list will be provided.

15. With POTS(Plain old Telephone) lines going away in the very near future are you using or looking forward to using Internet or Cellular Radio Communication to the Central Station?

Not at this time.